

**SLATER  
AND GORDON  
GROUP**

# **H1 FY17 | Results Presentation**

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# Agenda

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# H1 FY17 Results Overview

(A\$m)	H1 FY17	H1 FY16
Total Revenue	322.7	487.5
EBITDAW <sup>1</sup>	(11.2)	(58.3)
EBITDAW – normalised <sup>2</sup>	7.8	(14.8)
Net Loss After Tax	(425.1)	(958.3)
Net Loss After Tax – normalised <sup>3</sup>	(36.6)	(38.7)
Net Operating Cash Flow	(11.4)	(83.3)
Gross Operating Cash Flow – normalised <sup>4</sup>	7.1	(58.1)

1 EBITDAW is defined as earnings before interest, tax, depreciation, amortisation and movement in work in progress and is presented prior to intangibles impairment.

2 Normalised for AASB3 adjustments, non-recurring restructuring costs, profit on sale of business, additional debtor/disbursement provisioning in H1 FY16.

3 Normalised for AASB3 adjustments, non-recurring restructuring costs, profit on sale of business, additional debtor/disbursement provisioning in H1 FY16, intangibles impairment, facility amendment fees, de-recognition of tax losses and tax impact of normalisations.

4 Gross Operating Cash Flow ("GOCF") is defined as net cash (utilised)/provided by operating activities before interest received, borrowing costs paid, income tax paid and payments to former owners. GOCF has been normalised for non-recurring restructuring payments to suppliers.

"EBITDAW", "EBITDAW – Normalised", "Gross Operating Cash Flow - Normalised" and "Net (loss)/profit after tax – Normalised" balances presented in this announcement are unaudited non-IFRS measures that, in the opinion of the Directors, are useful in understanding and appraising the Company's performance.

## Financial Results: Fee and Services Revenue by Segment<sup>1</sup>

(A\$m)	H1 FY17	H1 FY16	% Var.
Slater and Gordon Lawyers (“SGL”) Australia	114.2	138.5	(17.5)
SGL UK	75.6	115.6	(34.6)
Slater Gordon Solutions (“SGS”)	140.7	234.1	(39.9)
<b>Group</b>	<b>330.5</b>	<b>488.2</b>	<b>(32.3)</b>

- Adverse Group variance is 21% on a constant currency basis
- SGL Australia declines in both PIL and GL
  - In PIL adverse variances in the workers compensation practice: particularly in Victoria and Queensland
  - In GL adverse variances recorded from the run-off of Conveyancing Works and from timing of large project litigation cases
- SGL UK decline of 18% in local currency terms due to underperformance in SSP and GL
- SGS decline of 25% in local currency terms due mainly to loss of key contracts in SGS Motor

1. Fee and services revenue is revenue from contracts with customers less movement in WIP

# Financial Results: Normalisation Adjustments

(A\$m)	H1 FY17	H1 FY16	(A\$m)	H1 FY17	H1 FY16
<b>EBITDAW – Reported</b>	<b>(11.2)</b>	<b>(58.3)</b>	<b>Net Loss After Tax</b>	<b>(425.1)</b>	<b>(958.3)</b>
Normalisation adjustments:			Normalisation adjustments:		
Payments to former owners (AASB3)	7.0	19.2	Payments to former owners (AASB3)	7.0	19.2
Non-recurring restructuring costs <sup>1</sup>	13.7	3.0	Non-recurring restructuring costs <sup>1</sup>	13.7	3.0
Additional debtor/disbursement provisioning/Audit Adjustments	-	21.3	Additional debtor/disbursement provisioning/Audit Adjustments	-	21.3
Profit on sale of business	(1.7)	-	Profit on sale of business	(1.7)	-
			Intangibles Impairment charge	350.3	876.4
			Non-recurring finance costs	4.8	1.3
			Tax implications of above	(4.3)	(1.6)
			De-recognition of tax losses	26.6	-
			Write-back of deferred tax liability	(7.9)	-
<b>EBITDAW – Normalised</b>	<b>7.8</b>	<b>(14.8)</b>	<b>Net Loss After Tax – Normalised</b>	<b>(36.6)</b>	<b>(38.7)</b>

1. Includes consultants costs, redundancy costs and UK property rationalisation costs.

## Financial Results: EBITDAW Normalised by Segment

EBITDAW Normalised (A\$m)	H1 FY17	H1 FY16	% Var.
SGL Australia <sup>1</sup>	5.7	19.4	(70.6)
SGL UK	(7.2)	(10.2)	(29.4)
SGS	9.3	(24.0)	-
<b>Group</b>	<b>7.8</b>	<b>(14.8)</b>	-

- Minimal currency impact on Group normalised EBITDAW
- SGL Australia revenue declines partially offset by reduced operating expenditure
  - Key cost savings were in labour, marketing and IT
- SGL UK improvement due to cost reduction flowing from the UK PIP
- SGS earnings improvement due to a smaller loss in NIHL and lower labour, marketing and property costs

1. Includes Group costs

## Financial Results: Cash Flow

(A\$m)	H1 FY17	H1 FY16	H2 FY16
Receipts from customers	421.6	533.0	523.8
Payments to suppliers and employees	(426.4)	(594.1)	(541.0)
<b>Gross operating cash flow</b>	<b>(4.8)</b>	<b>(61.1)</b>	<b>(17.2)</b>
Payments to former owners	(12.7)	(1.4)	(12.8)
Net Interest payments	(3.1)	(11.3)	(23.6)
Income tax received/(paid)	9.2	(9.5)	32.7
<b>Net operating cash flow</b>	<b>(11.4)</b>	<b>(83.3)</b>	<b>(20.9)</b>

- Net operating cash flow continued to improve but is still an outflow due to UK underperformance and non-recurring consultants costs
- After normalising for non recurring payments, H1 FY17 GOCF was a \$7.1m inflow (H1 FY16: \$58.1m outflow)



## Segment Performance: SGL Australia

(A\$m)	Fee and Services Revenue			Normalised EBITDAW			Margin%	
	H1 FY17	H1 FY16	%Var	H1 FY17	H1 FY16	%Var	H1 FY17	H1 FY16
PIL	91.7	106.7	(14.1)	13.6	22.1	(38.5)	14.8%	20.7%
GL	22.5	31.8	(29.2)	(7.9)	(2.7)	(192.6)	(35.1)%	(8.5)%
Total	114.2	138.5	(17.5)	5.7	19.4	(70.6)	5.0%	14.0%

- PIL fees lower due to underperformance in Victoria and Queensland
  - Lower than expected settlement volume in VIC workers compensation mainly due to shift in counter party behavior
  - Queensland continuing to adjust to impact of workers compensation legislative reform
- GL fees lower due to deferred resolution of project litigation matters and Conveyancing Works run-off
- Normalised EBITDAW lower due to revenue declines partly offset by reduced labour and marketing costs

# Segment Performance: SGL UK

(£m)	Fee and Services Revenue			Normalised EBITDAW			Margin%	
	H1 FY17	H1 FY16	%Var	H1 FY17	H1 FY16	%Var	H1 FY17	H1 FY16
SSP <sup>1</sup>	32.0	40.8	(21.6)	(1.5)	(1.9)	(21.1)	(4.7)%	(4.7)%
GL	12.8	13.7	(6.6)	(2.6)	(2.6)	0.0	(20.3)%	(19.0)%
<b>Total</b>	<b>44.8</b>	<b>54.5</b>	<b>(17.8)</b>	<b>(4.1)</b>	<b>(4.5)</b>	<b>(8.9)</b>	<b>(9.2)%</b>	<b>(8.3)%</b>
<b>Total A\$m</b>	<b>75.6</b>	<b>115.6</b>	<b>(34.6)</b>	<b>(7.2)</b>	<b>(10.2)</b>	<b>(29.4)</b>	<b>(9.5)%</b>	<b>(8.8)%</b>

- Fee and services revenue impacted by pockets of underperformance in SSP and GL
- New client enquiries remained strong in SSP and satisfactory in GL
- Local currency EBITDAW improvement due to cost savings driven by UKPIP more than offsetting revenue declines from the smaller footprint

## Segment Performance: Slater Gordon Solutions

(£m)	Fee and Services Revenue			Normalised EBITDAW			Margin%	
	H1 FY17	H1 FY16	%Var	H1 FY17	H1 FY16	%Var	H1 FY17	H1 FY16
Claims incl NIHL	44.6	49.5	(9.9)	2.6	(19.0)	-	5.8%	(38.4)%
Health & Motor	38.3	60.9	(37.1)	3.7	7.7	(51.9)	9.7%	12.6%
<b>Total</b>	<b>82.9</b>	<b>110.4</b>	<b>(24.9)</b>	<b>6.3</b>	<b>(11.3)</b>	<b>-</b>	<b>7.6%</b>	<b>(10.2)%</b>
<b>Total A\$m</b>	<b>140.7</b>	<b>234.1</b>	<b>(39.9)</b>	<b>9.3</b>	<b>(24.0)</b>	<b>-</b>	<b>6.6%</b>	<b>(10.3)%</b>

- Claims (incl NIHL) fees lower due to fewer RTA settlements on reduced case intake since Dec 2015 and staff turnover reducing overall case handler effectiveness
- Health & Motor fees lower due to loss of Swinton and DLG contracts and Crusader sale. Health revenue lower on reduced intake into Claims
- Claims (incl NIHL) EBITDAW improvement due to cost savings in NIHL as the practice was refocused and labour, marketing and property savings as a result of the PIP
- EBITDAW declined in both Health and Motor due to the impact of contract losses in Motor and lower referral volumes in Health

# UK PIP: Achievements to Date

Net savings of £35m achieved in H1 FY17

Pillars	Achievements
Streamline organisational design and operations	<ul style="list-style-type: none"> <li>▪ Re-organisation of legal services businesses largely complete.</li> <li>▪ 20% headcount reduction without disruption to client service.</li> <li>▪ Re-organisation of 48 sites, ceasing operations at 18.</li> <li>▪ Procurement and IT savings.</li> </ul>
Rationalise marketing and new business investment	<ul style="list-style-type: none"> <li>▪ Substantially meeting case intake and brand awareness expectations despite reduced overall investment and tighter intake business rules.</li> </ul>
Enhance process and systems	<ul style="list-style-type: none"> <li>▪ Over 20 IT development projects implemented.</li> <li>▪ Legal services workflow development near completion.</li> <li>▪ Cash management system implemented.</li> </ul>
Support colleagues through change	<ul style="list-style-type: none"> <li>▪ Face to face communication at key milestones.</li> <li>▪ Introduction of company wide intranet and social media platform.</li> </ul>

## H2 Priorities and Operating Environment

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### Priorities

- Agree recapitalisation plan with lenders by 26 May 2017
- Execute agreed plan with approval of stakeholders
- Continue restoring earnings and cash flow:
  - Ongoing delivery of UKPIP
  - Australian operational effectiveness initiatives

### Operating Environment

- UK remains uncertain
  - Legislative change – RTA, Clinical Negligence
- Australia stable

## Other Matters

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### Watchstone Group Plc

- £50m remains in escrow until claims resolved by parties
- Deadline for filing claims 19 June 2017

### ASIC Investigation

- Initial information provided to ASIC on specified dates as requested
- Co-operating to fullest extent

### Shareholder Class Action

- Defence to be filed by 27 April 2017
- Court proceedings will be complex and protracted

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